

Pipette Performance Plans

Eppendorf Service Levels Air Displacement Pipettes	BASIC Affordable quality in accordance with ISO 8655	STANDARD Full Calibration as per ISO 8655	PREMIUM Complete repair and Calibration as per ISO 8655	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	Available on request
Cleaning and lubrication of seals,O-rings and piston	•	•	•	
Cleaning of the pipette		•	•	
Check for damage and intactness of seal	•	•	•	
Free replacement of small parts such as seals and O-rings		•		
Free replacement of all defective spare parts ²			•	
Quick Check according to ISO 8655 specification with 4 measurements per test volume (min,mid,max) per channel	•			
Calibration according to ISO 8655 specifications with 10 measurements per test volume (min,mid,max) per channel		•	•	
In house duration (Entries as days of work) ³	3	3	3	
Fixed-volume Pipette ⁴	\$75.00	\$90.00	\$115.00	
Adjustable-volume Pipette ⁴	\$89.00	\$109.00	\$156.00	
8-channel Pipette ⁴	\$168.00	\$237.00	\$315.00	
12-channel Pipette ⁴	\$210.00	\$280.00	\$365.00	
Additional Services Available on all Pipettes:				
<ul style="list-style-type: none"> • Trade-in Program • Reminder E-mail Notices • Loan Pipette Service • Pipette Training 				

¹ Includes sensor of Multipette plus

² PCB, Hand Grip, Motor and Base Plates will be charged separately

³ Standard value, deviations possible, excl. shipping duration

⁴ Prices do not include GST, return delivery included

Valid till June 2011

Pipette Performance Plans

Eppendorf Service Levels Dispensers/Burets	BASIC Affordable quality in accordance with ISO 8655	STANDARD Full Calibration as per ISO 8655	PREMIUM Complete repair and Calibration as per ISO 8655	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	
Cleaning of the dispenser where applicable	•	•	•	Available on request
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ²			•	
Calibration according to ISO 8655 specifications with 10 measurements at the nominal test volume	•	•	•	
In house duration (Entries as days of work) ³	3	3	3	
Hand-Held Dispenser ⁴	\$80.00	\$125.00	\$190.00	
Bottletop Dispenser ⁴	\$85.00	\$125.00	\$190.00	
Bottletop Buret ⁴	\$85.00	\$150.00	\$250.00	

Eppendorf Service Levels Easypet	BASIC Affordable quality in accordance with ISO 8655	STANDARD Full Calibration as per ISO 8655	PREMIUM Complete repair and Calibration as per ISO 8655-	CUSTOMISED Flexible testing pro- grams
Receiving inspection to determine the actual condition	•	•	•	
Cleaning of the pipette	•	•	•	Available on request
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts		•		
Free Replacement of all defective spare parts ²			•	
In house duration (Entries as days of work) ³	3	3	3	
Easypet-Pipette Boy ⁴	\$40.00	\$75.00	\$120.00	

¹ Includes sensor of Muttipette plus² PCB, Hand Grip, Motor and
Base Plates will be charged separately³ Standard value, deviations possible, excl. shipping duration⁴ Prices do not include GST, return delivery included

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